

**Medical Receptionist**

PHQ9  
Health Care Proxy (HCP)  
My Life, My Health tool  
Email (no@no.com)  
MyChart  
Asthma Control Checklist  
Patient outreach  
F/u with patients who do not keep appts

**Medical Assistant**

PHQ9  
Health Care Proxy (HCP)  
MyChart  
My Life, My Health tool  
Asthma Control Checklist  
Asthma Action Plan  
Alert team members to pt chronic diseases  
Huddle  
Health Maintenance  
Patient education  
Reinforce team messages  
Alert RN or pharm to pts who is not at goal  
Asthma education for patients visiting the ER  
Patient outreach  
F/u with patients who do not keep appts

**RN**

PHQ9  
Patient outreach  
Chronic disease education  
Discharge F/U calls (w/ goal-setting)  
Brief Care Plan  
Self-management goal-setting  
Self-management education and tools  
Refer to other team members  
Assess understanding of meds  
Asses any barriers to taking meds

**PharmD**

Initiation, titration, & monitoring of meds  
Prior Authorizations  
Pharmacokinetics/Pharmacodynamics Consults  
Patient education  
Brief Care Plan  
Self-management goal-setting  
Self-management education and tools  
Medication reconciliation  
Assess understanding of meds  
Asses any barriers to taking meds

**PCP**

Brief Care Plan  
Self-management goal-setting  
Self-management education & tools  
Medication reconciliation  
Assess understanding of meds  
Asses any barriers to taking meds  
Refer for care management support