One language to risk stratify time expectations

Color coded EMR visual management system

- **Red** = Urgent or Emergent
  - *Urgent* = 1 week
  - *Emergent* = 24 hours  Verbal contact made by provider with scheduler
- **Priority** = 2 weeks
- **White** = Routine or Elective
  - *Routine* = 8 weeks
  - *Elective before next visit*

* Turn around time documented in Referral # Space visible in open referral report