### Medical Receptionist
- PHQ9
- Health Care Proxy (HCP)
- My Life, My Health tool
- Email (no@no.com)
- MyChart
- Asthma Control Checklist
- Patient outreach
- F/u with patients who do not keep appts

### Medical Assistant
- PHQ9
- Health Care Proxy (HCP)
- MyChart
- My Life, My Health tool
- Asthma Control Checklist
- Asthma Action Plan
- Alert team members to pt chronic diseases
- Huddle
- Health Maintenance
- Patient education
- Reinforce team messages
- Alert RN or pharm to pts who is not at goal
- Asthma education for patients visiting the ER
- Patient outreach
- F/u with patients who do not keep appts

### RN
- PHQ9
- Patient outreach
- Chronic disease education
- Discharge F/U calls (w/ goal-setting)
- Brief Care Plan
- Self-management goal-setting
- Self-management education and tools
- Refer to other team members
- Assess understanding of meds
- Asses any barriers to taking meds

### PharmD
- Initiation, titration, & monitoring of meds
- Prior Authorizations
- Pharmacokinetics/Pharmacodynamics Consults
- Patient education
- Brief Care Plan
- Self-management goal-setting
- Self-management education and tools
- Medication reconciliation
- Assess understanding of meds
- Asses any barriers to taking meds

### PCP
- Brief Care Plan
- Self-management goal-setting
- Self-management education & tools
- Medication reconciliation
- Assess understanding of meds
- Asses any barriers to taking meds
- Refer for care management support